

# SignatureValue<sup>™</sup> HMO Offered by UnitedHealthcare of California

Performance HMO Schedule of Benefits (Network 2) 20/0%

These services are covered as indicated when authorized through your Primary Care Physician in your Network Participating Medical Group.

### **General Features**

Calendar Year Deductible	None
Maximum Benefits	Unlimited
Annual Out-of-Pocket Limit Co-payments for certain types of Covered Health Care Services do not apply toward the Out-of-Pocket Limit and will require a Co-payment even after the Out-of-Pocket Limit has been met. The Annual Out-of-Pocket Limit includes Co-payments for UnitedHealthcare benefits including behavioral health and prescription drug benefits. It does not include standalone, separate and independent Dental, Vision and Chiropractic benefit plans offered to groups. When an individual member of a family unit has paid an amount of Deductible and Co-payments for the Calendar Year equal to the Individual Out-of-Pocket Limit, no further Co-payments will be due for Covered Health Care Services for the remainder of that Calendar Year. The remaining family members will continue to pay the applicable Co-payment until a member satisfies the Individual Out-of-Pocket Limit or until a family satisfies the Family Out-of-Pocket Limit.	Individual: \$3,000 Family: \$6,000
PCP Office Visits	\$20 Office Visit Co-payment
Specialist Office Visits  (Member required to obtain referral to Specialists except for OB/GYN Physician Services and Emergency/Urgently Needed Services) Co-payments for audiologist and podiatrist visits will be the same as for the PCP.	\$20 Office Visit Co-payment
Hospital Benefits	No charge
Emergency Services Co-payment waived if admitted	\$100 Co-payment
Urgently Needed Services  Urgent care services – services provided <b>within</b> the geographic area served by your medical group  Urgent care services – services provided <b>outside</b> of the geographic area served by your medical group	\$20 Co-payment \$20 Co-payment
Please consult your EOC for additional details. Consult your physician website or office for available urgent care facilities within the area served by your medical group.	

Benefits Available While Hospitalized as an Inpatient

Benefits Available While Hospitalized as an Inpatient	
Bone Marrow Transplants	No charge
Clinical Trials Clinical Trial services require prior authorization by UnitedHealthcare. If you participate in a Cancer Clinical Trial provided by an Out-of-Network Provider that does not agree to perform these services at the rate UnitedHealthcare negotiates with Participating Providers, you will be responsible for payment of the difference between the Out-of-Network Providers billed charges and the rate negotiated by UnitedHealthcare with Participating Providers, in addition to any applicable Co-payments, coinsurance or deductibles.	Paid at negotiated rate. Balance (if any) is the responsibility of the Member.
Hospice Services (Prognosis of life expectancy of one year or less)	No charge
Hospital Benefits	No charge
Mastectomy/Breast Reconstruction (After mastectomy and complications from mastectomy)	No charge
Maternity Care Preventive tests/screenings/counseling as recommended by the U.S. Preventive Services Task Force, AAP (Bright Futures Recommendations for pediatric preventive health care) and the Health Resources and Services Administration as preventive care services will be covered as Paid in Full. There may be a separate Co-payment for the office visit and other additional charges for services rendered. Please call the Customer Service number on your ID card.	No charge
Mental Health Services including, but not limited to, Residential Treatment Centers Please refer to your UnitedHealthcare of California Combined Evidence of Coverage and Disclosure Form for a complete description of this coverage.	No charge
Newborn Care  The inpatient hospital benefits Co-payment does not apply to newborns when the newborn is discharged with the mother within 48 hours of the normal vaginal delivery or 96 hours of the cesarean delivery. Please see the Combined Evidence of Coverage and Disclosure Form for more details.	No charge
Physician Care	No charge
Reconstructive Surgery	No charge
Rehabilitation Care (Including physical, occupational and speech therapy)	No charge
Severe Mental Illness Benefit and Serious Emotional Disturbances of a Child Inpatient and Residential Treatment Unlimited days Please refer to your UnitedHealthcare of California Combined Evidence of Coverage and Disclosure Form for a complete description of this coverage.	No charge
Skilled Nursing Facility Care (Up to 100 days per benefit period)	No charge
Substance Related and Addictive Disorder including, but not limited to, Inpatient Medical Detoxification and Residential Treatment Centers  Please refer to your UnitedHealthcare of California Combined Evidence of Coverage and Disclosure Form for a complete description of this coverage.	No charge
Termination of Pregnancy (Medical/medication and surgical)	No charge

Benefits Available on an Outpatient Basis

Benefits Available on an Outpatient Basis  Allergy Testing/Treatment	
(Serum is covered)	
PCP Office Visit	\$20 Office Visit Co-payment
Specialist Office Visit	\$20 Office Visit Co-payment
Ambulance	No charge
Clinical Trials	Paid at negotiated rate.
Clinical Trial services require prior authorization by UnitedHealthcare. If you	Balance (if any) is
participate in a Cancer Clinical Trial provided by an Out-of-Network Provider	the responsibility
that does not agree to perform these services at the rate UnitedHealthcare	of the Member.
negotiates with Participating Providers, you will be responsible for payment of	
the difference between the Out-of-Network Providers billed charges and the	
rate negotiated by UnitedHealthcare with Participating Providers, in addition to	
any applicable Co-payments, coinsurance or deductibles.	
Cochlear Implant Devices	No charge
(Additional Co-payment for outpatient surgery or inpatient hospital benefits and	3
outpatient rehabilitation therapy may apply) In instances where the negotiated	
rate is less than your Co-payment, you will pay only the negotiated rate.	
Dental Treatment Anesthesia	\$20 Co-payment
(Additional Co-payment for outpatient surgery or inpatient hospital benefits may apply)	
Depo-Provera Medication – (other than contraception)	\$35 Co-payment
(limited to one Depo-Provera injection every 90 days. Additional Co-payment for office	
visits may apply.)	
Dialysis	\$20 Co-payment per treatment
(Additional Co-payment for office visits may apply)	
Durable Medical Equipment	No charge
In instances where the negotiated rate is less than your Co-payment, you will pay only	
the negotiated rate.	
Durable Medical Equipment for the Treatment of Pediatric Asthma	No charge
(Includes nebulizers, peak flow meters, face masks and tubing for the Medically	
Necessary treatment of pediatric asthma of Dependent children who are covered	
until at least the end of the month in which Member turns 19 years of age.)	
Hearing Aid - Standard	No charge
\$5,000 annual benefit maximum per calendar year Limited to one hearing aid	
(including repair and replacement) per hearing impaired ear every three years.	
(Repairs and/or replacements are not covered, except for malfunctions. Deluxe	
model and upgrades that are not medically necessary are not covered.)	
Hearing Aid - Bone Anchored	Depending upon where the
Repairs and/or replacement are not covered, except for malfunctions. Deluxe model	covered health service is
and upgrades that are not medically necessary are not covered. Bone anchored	provided, benefits for bone
hearing aid will be subject to applicable medical/surgical categories (e.g. inpatient	anchored hearing aid will be the
hospital, physician fees) only for members who meet the medical criteria specified in	same as those stated under each
the Combined Evidence of Coverage and Disclosure Form. Repairs and/or	covered health service category
replacement for a bone anchored hearing aid are not covered, except for malfunctions.	in this Schedule of Benefits.
Deluxe model and upgrades that are not medically necessary are not covered	
Hearing Exam	
PCP Office Visit	No charge
Specialist Office Visit	
Co-payments for audiologist and podiatrist visits will be the same as for the PCP.	
Preventive tests/screenings/counseling as recommended by the U.S. Preventive	
Services Task Force, AAP (Bright Futures Recommendations for pediatric	
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preventive health care) and the Health Resources and Services Administration as	
preventive health care) and the Health Resources and Services Administration as preventive care services will be covered as Paid in Full. There may be a separate	
preventive health care) and the Health Resources and Services Administration as	

**Benefits Available on an Outpatient Basis (Continued)** 

Home Health Care Visits No charge For Infusion Therapy, a separate Infusion Therapy Co-payment applies per 30 days. Home Test Kits for Sexually Transmitted Diseases Depending upon where the covered health service is provided, benefits for Home Test Kits for Sexually Transmitted Disease will be the same as those stated under each covered health service category in this Schedule of Benefits Hospice Services No charge (Prognosis of life expectancy of one year or less) Infertility Services Not covered Infusion Therapy No charge (Infusion Therapy is a separate Co-payment in addition to a home health care or an office visit Co-payment.) Applies to dollar co-payments only: In instances where the negotiated rate is less than your Co-payment, you will pay only the negotiated rate. Injectable Drugs No charge (Co-payment/Coinsurance not applicable to injectable immunizations, birth control, infertility, and insulin. If injectable drugs are administered in a physician's office, office visit Co-payment/Coinsurance may also apply.) **Outpatient Injectable Medication** Self-Injectable Medication Applies to dollar co-payments only: In instances where the negotiated rate is less than your Co-payment, you will pay only the negotiated rate. FDA-approved contraceptive methods and procedures recommended by the Health Resources and Services Administration as preventive care services will be 100% covered. Co-payment applies to contraceptive methods and procedures that are NOT defined as Covered Services under the Preventive Care Services and Family Planning benefit as specified in the Combined Evidence of Coverage and Disclosure Form. \_aboratory Services No charge (When available through or authorized by your Participating Medical Group, Additional Co-payment for office visits may apply) Maternity Care, Tests and Procedures **PCP Office Visit** No charge Specialist Office Visit No charge Preventive tests/screenings/counseling as recommended by the U.S. Preventive Services Task Force, AAP (Bright Futures Recommendations for pediatric preventive health care) and the Health Resources and Services Administration as preventive care services will be covered as Paid in Full. There may be a separate Co-payment for the office visit and other additional charges for services rendered. Please call the Customer Service number on your ID card. Mental Health Services (including Severe Mental Illness and Serious Emotional Disturbances of Child) Outpatient Office Visits include: \$20 Office Visit Co-payment Diagnostic evaluations, assessment, treatment planning, treatment and/or procedures, individual/ group counseling, individual/ group evaluations and treatment, referral services, and medication management All Other Outpatient Treatment include: No charge Partial Hospitalization/ Day Treatment, Intensive Outpatient Treatment, crisis intervention, electro-convulsive therapy, psychological testing, facility charges for day treatment centers, Behavioral Health Treatment for pervasive developmental Disorder or Autism Spectrum Disorders, laboratory charges, or other medical Partial Hospitalization/ Day Treatment and Intensive Outpatient Treatment, and psychiatric observation (Please refer to your Supplement to the UnitedHealthcare of California Combined Evidence of Coverage and Disclosure Form for a complete description of this coverage.)

**Benefits Available on an Outpatient Basis (Continued)** 

Benefits Available on an Outpatient Basis (Continued)  Oral Surgery Services	No charge
Chai durgery dervices	No charge
Outpatient Medical Rehabilitation Therapy at a Participating Free-Standing or Outpatient Facility (Including physical, occupational and speech therapy)	\$20 Office Visit Co-payment
Outpatient Surgery at a Participating Free-Standing or Outpatient Surgery Facility	No charge
Physician Care PCP Office Visit Specialist Office Visit	\$20 Office Visit Co-payment \$20 Office Visit Co-payment
Preventive Care Services (Services as recommended by the American Academy of Pediatrics (AAP) including the Bright Futures Recommendations for pediatric preventive health care, the U.S. Preventive Services Task Force with an "A" or "B" recommended rating, the Advisory Committee on Immunization Practices and the Health Resources and Services Administration (HRSA), and HRSA-supported preventive care guidelines for women, and as authorized by your Primary Care Physician in your Participating Medical Group.) Covered Health Care Services will include, but are not limited to, the following:  Colorectal Screening Hearing Screening Human Immunodeficiency Virus (HIV) Screening Immunizations Newborn Testing Prostate Screening Well-Baby/Child/Adolescent care Well-Woman, including routine prenatal obstetrical office visits Please refer to your UnitedHealthcare of California Combined Evidence of Coverage and Disclosure Form. Preventive tests/screenings/counseling as recommended by the U.S. Preventive Services Task Force, AAP (Bright Futures Recommendations for pediatric preventive health care) and the Health Resources and Services Administration as preventive care services will be covered as Paid in Full. There may be a separate Co-payment for the office visit and other additional charges for services rendered.	No charge
Prosthetics and Corrective Appliances In instances where the negotiated rate is less than your Co-payment, you will pay only the negotiated rate.	No charge
Radiation Therapy Standard: (Photon beam radiation therapy) Complex: (Examples include, but are not limited to, brachytherapy, radioactive implants and conformal photon beam; Co-payment applies per 30 days or treatment plan, whichever is shorter; Gamma Knife and Stereotactic procedures are covered as outpatient surgery. Please refer to outpatient surgery for Co-payment amount if any) In instances where the negotiated rate is less than your Co-payment, you will pay only the negotiated rate.	No charge No charge
Radiology Services Standard: (Additional Co-payment for office visits may apply) Specialized Scanning and Imaging Procedures: (Examples include but are not limited to, CT, SPECT, PET, MRA and MRI – with or without contrast media) A separate Co-payment will be charged for each part of the body scanned as part of an imaging procedure. In instances where the negotiated rate is less than your Co-payment, you will pay only the negotiated rate.	No charge No charge

Benefits Available on an Outpatient Basis (Continued)

Severe Mental Illness (SMI) and Serious Emotional Disturbances of a Child (SED)

Please see outpatient "Mental Health Services" section for cost sharing and services that apply to SMI and SED. Please refer to your UnitedHealthcare of California Combined Evidence of Coverage and Disclosure Form for a complete description of this coverage.

Substance Related and Addictive Disorder

Outpatient Office Visits include, but are not limited to:

No charge

Diagnostic evaluations, assessment, treatment planning, treatment and/or procedures, individual/group evaluations and treatment, individual/group counseling

and detoxifications, referral services, and medication management

All Other Outpatient Treatment includes, but are not limited to:

No charge

Partial Hospitalization/ Day Treatment, Intensive Outpatient Treatment, crisis intervention, facility charges for day treatment centers, laboratory charges, and methadone maintenance treatment

Please refer to your UnitedHealthcare of California Combined Evidence of Coverage and Disclosure Form for a complete description of this coverage.

Termination of Pregnancy (Medical/medication and surgical)

No charge

FDA-approved contraceptive methods and procedures recommended by the Health Resources and Services Administration as preventive care services will be 100% covered. Co-payment applies to contraceptive methods and procedures that are NOT defined as Covered Services under the Preventive Care Services and Family Planning benefit as specified in the Combined Evidence of Coverage and Disclosure Form.

Vasectomy

Co-payment will be the applicable

Physician Office Visit, Outpatient Surgery or Inpatient Surgery

Virtual Care Services \$20 Co-payment

Benefits are available only when services are delivered through a Designated Virtual Network Provider. You can find a Designated Virtual Network Provider by going to www.myuhc.com or by calling Customer Service at the telephone number on your ID card.

Vision Refractions No charge

Note: Benefits with Percentage Co-payment amounts are based upon the UnitedHealthcare negotiated rate.

EACH OF THE ABOVE-NOTED BENEFITS IS COVERED WHEN AUTHORIZED BY YOUR PARTICIPATING MEDICAL GROUP OR UNITEDHEALTHCARE, EXCEPT IN THE CASE OF A MEDICALLY NECESSARY EMERGENCY OR URGENTLY NEEDED SERVICE. A UTILIZATION REVIEW COMMITTEE MAY REVIEW THE REQUEST FOR SERVICES.

Note: This is not a contract. This is a Schedule of Benefits and its enclosures constitute only a summary of the Health Plan.

THE MEDICAL AND HOSPITAL GROUP SUBSCRIBER AGREEMENT AND THE UNITEDHEALTHCARE OF CALIFORNIA COMBINED EVIDENCE OF COVERAGE AND DISCLOSURE FORM AND ADDITIONAL BENEFIT MATERIALS MUST BE CONSULTED TO DETERMINE THE EXACT TERMS AND CONDITIONS OF COVERAGE. A SPECIMEN COPY OF THE CONTRACT WILL BE FURNISHED UPON REQUEST AND IS AVAILABLE AT THE UNITEDHEALTHCARE OFFICE AND YOUR EMPLOYER'S PERSONNEL OFFICE. UNITEDHEALTHCARE'S MOST RECENT AUDITED FINANCIAL INFORMATION IS ALSO AVAILABLE UPON REQUEST.

**Customer Service:** 800-624-8822 711 (TTY) www.myuhc.com

## \$10/\$30/50% HMO \$3000



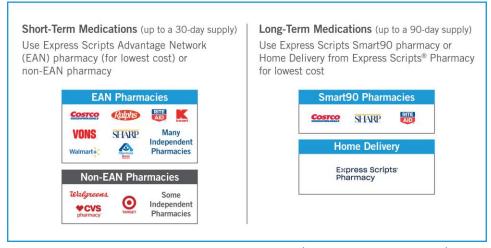


#### Your prescription plan at a glance

Show this summary to your doctor to discuss ways to pay less for your medications. To learn more about your plan, visit **express-scripts.com**. First-time visitors, please take a moment to register using your member ID number.

	Express Advantage Network® (EAN) pharmacies* (up to a 30-day supply)	Smart90® retail pharmacies (up to a 90-day supply)	Home delivery from Express Scripts® Pharmacy (up to a 90-day supply)
Generic medications	\$10	\$20	\$20
Preferred brand-name medications	\$30	\$60	\$60
Nonpreferred brand-name medications	50% (\$40 min/\$175 max)	50% (\$80 min/\$350 max)	50% (\$80 min/\$350 max)

 $<sup>^{\</sup>star}$ If you use a non-EAN pharmacy, you'll pay an extra \$5 per short-term prescription.



**Out-of-pocket maximum.** Once you reach your out-of-pocket maximum of \$3,000 for individuals or \$6,000 for families, your plan pays 100% of prescription medication expenses for the remainder of the plan year.

**Note:** If your doctor requests a brand-name medication when a generic equivalent is available, you'll pay the generic copayment, **plus** the difference in cost between the brand and the generic. (This extra cost applies even if your doctor writes "Dispense as Written" ("DAW") on the prescription.)

For short-term prescriptions, such as antibiotics, use an EAN pharmacy (for lower copays) or a non-EAN pharmacy (where you pay \$5 extra for each short-term prescription). Your Express Scripts Advantage Network has more than 34,000 pharmacies consisting of approximately 50% independent pharmacies in addition to grocers and other stores.

To find a participating pharmacy near you, log in anytime at **express-scripts.com** and select **Find a Pharmacy** from the menu under **Prescriptions**. You can also get pharmacy information by calling Member Services at 800.918.8011. The pharmacy network is designed to provide you with lower prescription costs at nearby participating pharmacies. Please be aware that you'll pay a higher amount if you choose to use non-EAN pharmacy.

For long-term medications, such as those used to treat high blood pressure or high cholesterol, use a Smart90 (Costco, Rite Aid or Sharp Rees-Stealy) pharmacy or home delivery from Express Scripts® Pharmacy.

**Important Note:** You'll pay a higher cost for a long-term medication if you fill it at a retail pharmacy other than a Smart90 pharmacy after the third purchase. The medications affected by this plan limit may change.

#### **KEEP THIS INFORMATION**

For more information about your plan, log in at express-scripts.com or call Member Services toll free at 800.918.8011.

**Drug conversion programs.** If you're prescribed a medication that isn't on your health plan's preferred list, yet an alternative plan- preferred medication exists, we may contact your doctor to ask whether that medication would be appropriate for you. If your doctor agrees to use a plan-preferred medication, you'll usually pay less.

Use generics and preferred medications. If you're taking a medication that's not on the preferred list, ask your doctor to consider prescribing a lower-cost generic or preferred brand-name medication. To find out whether your medication is preferred, just log in at express-scripts.com and choose Price a Medication from the menu under Prescriptions. Enter your medication name and view cost and coverage information on the results page. You can also get pricing information from Member Services at 800.918.8011.

**Prior authorization: When is a coverage review necessary?** Some medications aren't covered unless you first receive approval through a coverage review (prior authorization). This review uses plan rules based on FDA-approved prescribing and safety information, clinical guidelines and uses that are considered reasonable, safe and effective.

There are other medications that may be covered, but with limits (for example, only for a certain amount or for certain uses), unless you receive approval through a coverage review. During this review, Express Scripts asks your doctor for more information than what's on the prescription before the medication may be covered under your plan. To find out whether a medication requires a coverage review, log in at **express-scripts.com** and select **Price a Medication** from the menu under **Prescriptions**. Enter your medication name and view coverage information on the results page.

Specialty medications: Get individualized service through Accredo, an Express Scripts specialty pharmacy. Specialty medications are used to treat complex conditions, such as cancer, growth hormone deficiency, hemophilia, and hepatitis C. Accredo is composed of therapy-specific teams that provide an enhanced level of individual service to patients with special therapy needs.

Whether they're administered by a healthcare professional, self-injected, or taken by mouth, specialty medications require an enhanced level of service. By ordering your specialty medications through Accredo, you can receive:

- Toll-free access to specialty-trained pharmacists and nurses 24 hours a day, 7 days a week
- Delivery of your medications within the United States, on a scheduled day, Monday through Friday, at no additional charge
- Most supplies, such as needles and syringes, provided with your specialty medications
- Safety checks to help prevent potential drug interactions
- Refill reminders

Automatic refills: A convenient service to help you avoid running out of your long-term medications. Most prescriptions you order from Express Scripts® Pharmacy can be enrolled in automatic refills. Then, when it's time to refill or renew your prescription, your order will automatically ship to you. We'll also notify you seven days before we begin processing your next refill. You have the option to change the next processing date or cancel the prescription from the service before processing begins.

There are three easy ways to enroll in automatic refills:

- Log in at express-scripts.com and choose Automatic Refills from the menu under Prescriptions.
- When refilling a prescription, we ask if you want to enroll it in automatic refills. If you answer "yes," we'll begin automatically refilling your prescription on all future refills.
- Call Member Services at 800.918.8011 and tell the patient care advocate you want to enroll.

Extended payment program: Stretch your home delivery payments. Instead of paying in full up front, you can spread your costs over three monthly credit or debit card installments. There's no waiting—your medication will be shipped from Express Scripts® Pharmacy after the very first payment. When you enroll, the program applies to every home delivery prescription for you and your covered family members. To learn more or to enroll, log in at express-scripts.com, choose Payment Methods from the menu under Account. Then click Edit Information and Extended Payment Program.

Express Scripts manages your prescription plan for California Schools VEBA.

Corresponding Medical Plans: Performance HMO Plan A Network 2, Harmony Journey (select districts)